

# Widerrufsbelehrung / Instructions on Withdrawal

## Instructions on withdrawal

**Non-binding English translation. In case of doubt, the German version above prevails.**

For consumers (§ 13 BGB) who conclude a contract with BeyondSimulations GmbH for the use of the Oshu service (oshu.eu).

These instructions are based on the model withdrawal instructions under Annex 1 to Art. 246a § 1 (2) sentence 2 EGBGB, adapted for a contract for the provision of digital services.

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### RIGHT OF WITHDRAWAL

You have the right to withdraw from this contract within fourteen days without giving any reason.

The withdrawal period expires fourteen days from the day of contract conclusion.

To exercise the right of withdrawal, you must inform us:

BeyondSimulations GmbH  
Am Eich 9d, 22113 Hamburg, Germany  
Email: [oshu@beyondsimulations.com](mailto:oshu@beyondsimulations.com)

of your decision to withdraw from this contract by an unequivocal statement (e.g. a letter sent by post or an email). You may use the attached model withdrawal form (</legal/withdrawal-form>), but it is not obligatory.

To meet the withdrawal deadline, it is sufficient for you to send your communication concerning the exercise of the right of withdrawal before the withdrawal period has expired.

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### EFFECTS OF WITHDRAWAL

If you withdraw from this contract, we will reimburse all payments received from you without undue delay and no later than fourteen days from the day on which we are informed about your decision to withdraw from this contract. We will carry out the reimbursement using the same means of payment you used for the initial transaction, unless expressly agreed otherwise with you; in any event, you will not incur any fees as a result of the reimbursement.

If you requested that the services begin during the withdrawal period, you shall pay us an amount which is in proportion to what has been provided until you have communicated your withdrawal from this contract, in comparison with the full coverage of the contract.

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## EARLY EXPIRY OF THE RIGHT OF WITHDRAWAL

In the case of a contract for the provision of **digital services** (here: the online service Oshu, oshu.eu), the right of withdrawal expires under § 356 (4) BGB if

- › you have expressly consented that we begin performance of the contract **before the withdrawal period has expired**, and
- › you have at the same time acknowledged that, by giving this consent, you lose your right of withdrawal once performance of the contract begins.

The corresponding double declaration is presented to you during the order process and must be confirmed as a separate checkbox.

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## END OF THE WITHDRAWAL INSTRUCTIONS